

FELICIA AMPONSAH

BUSINESS ANALYST

Financial reporting | Business intelligence | Quantitative analysis

BUSINESS PERFORMANCE | FY2025

REVENUE

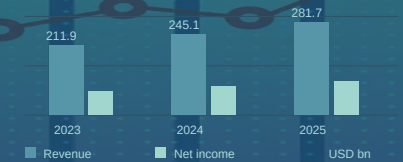
\$281.7B

NET INCOME

\$101.8B

REV. YoY

+14.9%



Source: public company financial statements

CONTACT

Venice, Italy
+39 329 963 3240
feliamp0@gmail.com
amponsahfelicia.com
LinkedIn profile

BUSINESS SKILLS

Dashboard design & storytelling
Data preparation & modelling
Business insight generation
Data-driven decision support
Financial reporting
KPI & performance analysis

TOOLS AND PLATFORMS

Power BI · Excel
SQL · R
Microsoft Azure
Power BI Service

MICROSOFT CERTIFIED

PL-300

Power BI Data Analyst Associate
Sep 2026

AI-900

Azure AI Fundamentals
Jul 2026

DP-900

Azure Data Fundamentals
Jun 2026

AZ-900

Azure Fundamentals
Apr 2026

MEMBERSHIP

IIBA member
International Institute of Business
Analysis
Aug 2026 – Aug 2027

LANGUAGES

English - C2
Italian - B2
French - A2
Twi - Native

PROFILE

Business analyst with a master's in quantitative economics and experience in financial reporting, performance analysis and operational records. I utilize Excel, Power BI, SQL and Python to prepare data, investigate discrepancies and communicate clear information for business decisions. IIBA member with a strong statistical foundation.

RELEVANT EXPERIENCE

Hotel Villa Mabapa

Hospitality and Financial Operations | Venice, Italy | March 2024 – Present

Coordinate and verify high-volume customer orders, maintaining accurate purchase and financial records.

Review transactions, flag discrepancies and adapt to changing service demand and operational priorities.

Theios Consolidated LTD

Administrative Assistant and Reporting Analyst | Ghana | Sep 2017 – Jun 2018

Compared performance with budgets, targets and prior periods; presented findings and recommendations to management.

Built Excel reports and analytical models using PivotTables, XLOOKUP/VLOOKUP, advanced formulas and visualizations.

Automated recurring reporting with SQL, Power BI, Excel and Python; cleaned, transformed and explored data.

Worked with Finance, Revenue Management, Sales, Front Office and Operations to gather needs and provide actionable analysis.

Managed weekly financial reports and performance data, improving processes through feedback.

Nsawam Government Hospital

Revenue Officer | Ghana | Sep 2016 – Sep 2017

Processed billing and daily transactions; reconciled accounts and audited patient files to identify discrepancies and reduce payment delays.

ANALYTICAL PROJECTS

Power BI dashboards | Practice projects

Created interactive dashboards to explore KPIs, trends and data models, presenting information in a clear visual format.

Quantitative research | Master's thesis

Applied time-series analysis to oil-price volatility and safe-haven asset behaviour during COVID-19.

EDUCATION

Master's in Models and Methods of Quantitative Economics

Erasmus Mundus joint programme | 2018 – 2020

Paris 1 Panthéon-Sorbonne · SGH Warsaw School of Economics · Ca' Foscari Venezia

BSc Actuarial Science

Ghana | 2012 – 2016

Kwame Nkrumah University of Science and Technology